

10200 E. 106th Ave. Brighton, CO 80601 303-286-7555

SALES . SERVICE . PARTS . RENTALS . FABRICATION

*** Customer Review ***

Date / Time: 1/26/2024 3:08:45PM

Repair Order: 5971

Customer: 17869
Branch: Brighton
Invoice Total: \$ 4,211.08

COD Page 5 of 5

Customer P/O:

VDettloff

Completion Date:

Manufacturer:Altec Model:AC38-127 Capacity:76000 Lbs Year:2007 Serial Number:0907EG0470

Authorization - I hereby certify that I have the legal right to authorize repairs for the above listed equipment, either through legal ownership, lease rights, or written authorization from the vehicle's owner. I authorize Craneworks, Inc. to take the steps necessary to perform the repairs listed in this contract, including any necessary on-road vehicle testing or the operation of any attached equipment.

Estimate - Parts, freight, sublet items, labor hours, shop supplies, and taxes are estimates only and are subject to change. Freight is estimated for standard delivery. Expedited freight at the customer's request may incur additional charges. The above estimate is based on an initial inspection and industry experience. Additional repairs or parts may be required after the above work has begun. As the repair process changes, Craneworks, Inc. will require written authorization from the customer in order to continue repairs as the estimate dollar amounts change.

Deferred Repairs - Craneworks, Inc. may find the need for additional repairs not listed in this estimate. Those repairs will be brought to the customer's attention. If these repairs are declined by the customer, they will be listed under "deferred repairs" on the final customer invoice.

Payment - I agree to pay in full for the services described above upon successful completion of all listed repairs prior to picking up the vehicle or equipment from Craneworks, Inc. I agree to pay for all parts, labor, fees, taxes, and other charges incurred during the performance of any repairs authorized in writing. Craneworks, Inc. will provide an invoice upon completion of repairs detailing all fees and listing a final outstanding balance for payment. Payment must be made in full before the vehicle will be returned unless alternative payment arrangements and terms are made in advance with an authorized representative of the Craneworks. Inc. Service Department.

Non-OEM Parts - I acknowledge that any repairs using parts not made by the vehicle's manufacturer (commonly known as "aftermarket parts") may lead to the following:

Lease or Finance Violation: Some lease and finance contracts require the purchaser or lessee to make repairs using only original manufacturer parts ("OEM Parts"). Aftermarket parts used in repairs may violate these contracts.

Decrease in Value: Repairs made using aftermarket parts may lead to increased depreciation and lost vehicle and lost equipment value.

Manufacturer Warranty: Some manufacturers require that all repairs be made using only OEM parts. Use of aftermarket parts may void equipment warranties.

In recognition of the above risks, Craneworks, Inc. shall not use any parts for repairs unless those parts are approved for use by the customer. It is advised that the customer take the above risks into account when choosing parts for necessary repairs.

While the customer has the sole right to choose which parts are used for repairs to the listed vehicle, Craneworks, Inc reserves the right to exercise professional judgement and refuse to make repairs using parts which are deemed inadequate or unsafe.

Labor Warranty - Craneworks, Inc. shall provide a limited warranty covering the work performed under the terms of this equipment repair contract. This warranty shall last for a period of ninety (90) days from the completion of authorized repairs. During the warranty period, Craneworks, Inc. will, at its sole cost and expense, correct any defects in workmanship related to the repairs performed in relation to this contract. This warranty covers labor only and does not extend to any parts used for repairs.

Binding Contract - This contract shall be considered binding upon both parties and their assignees or successors, including subsequent title holders for the equipment being repaired.

Additional Services - No services outside of those described in this auto repair contract will be performed by Craneworks, Inc. without prior written approval from the customer.

Entire Agreement - This contract represents the entire legal agreement between Craneworks, Inc and the customer. No other promises or arrangements outside of this contract and subsequent repair authorizations shall be considered valid.

Penalty for Nonpayment - Craneworks, Inc. shall not be required to release the above listed vehicle until the customer has made full payment for all services approved in writing and performed by Craneworks, Inc. In the event that any repair services rendered are not paid for within 30 days of completion an additional charge of \$20.00 per day or highest allowable amount by law will be added to the total invoice amount.

Customer Approval - By signing below, the customer indicates approval of the services and rates listed in this repair contract. Likewise, they agree to the full terms of this contract without exception.

Customer Signature:			



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Manufacturer:Altec Model:AC38-127 Capacity:76000 Lbs Year:2007 Serial Number:0907EG0470

Supp. Pa	rt	Description / Ref Number		U/M	Quantity	Price	Extended Price
	Env HC CO	Brighton Enviro Fee	Misc		1.00	64.00	64.00
	FRTa-BRI	Freight	Misc		1.00	20.87	20.87
MAN	6609278	A2B CABLE	Part	EA	1.00	869.38	869.38
			Task 3 Su	btotals	Parts:		\$869.38
				Labor:		\$640.00	
				Miscellaneous:			\$84.87
					Task 3 Totals:	\$1	,594.25

Task: 4 11302 Repair Department: Service

Complaint: During diag tech found that the A2B cable needs to be replaced. Remove and replace A2B cable.

Correction: Installing the new a2b wire.

After installing the a2b wire the crane has no throttle and is in overload with it being in the rest with no load and two block system is

now working but intermittent. Further diag is needced.

Part	Description / Ref Number	U/M	Quantity	Price	Price
Env HC CO	Brighton Enviro Fee	Misc	1.00	73.60	73.60
FRTa-BRI	Freight	Misc	1.00	0.00	0.00
		Task 4 Subtotals	Parts:		\$0.00
		Labor:		\$736.00	
			Miscellaneous: \$		\$73.60
			Task 4 Totals:	als: \$809.60	
		Env HC CO Brighton Enviro Fee	Env HC CO Brighton Enviro Fee Misc FRTa-BRI Freight Misc	Env HC CO Brighton Enviro Fee Misc 1.00 FRTa-BRI Freight Misc 1.00 Task 4 Subtotals Parts: Labor: Miscellaneous:	Env HC CO Brighton Enviro Fee Misc 1.00 73.60 FRTa-BRI Freight Misc 1.00 0.00 Task 4 Subtotals Parts: Labor: Miscellaneous:

Task: 5 11302 Repair Department: Service

Complaint: After Diag it was determined that the main cable going to the length reel is bad and needs to be replaced, remove and replace

cable. Operate unit to verify repiar.

Correction: Customer declined repair

Supp.	Part	Description / Ref Number	/M	Quantity	Price	Extended Price
		Task 5 Subtotals		Parts:		\$0.00
				Labor:	\$320.0	
				Task 5 Totals:		\$320.00



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Manufacturer:Altec Model:AC38-127 Capacity:76000 Lbs Year:2007

Serial Number:0907EG0470

Task: 6 11802 Repair Department: Service

Complaint: After further diag it was determoined that the unit will need a new throttle pedal due to operating intermittently.

Correction: Customer declined

Supp.	Part Description / Ref Number U/M	Quantity	Price	Extended Price
	Task 6 Subtotals	Parts:		\$0.00
		Labor:	\$160.00	
		Task 6 Totals:	s: \$160.00	



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Totals

Total Parts: \$930.46 Total Core Chg: \$0.00

Total Core Ret: \$0.00

Total EHC: \$0.00 Total Labor: \$2,912.00

Total Miscellaneous: \$269.20

Invoice Subtotal: \$4,111.66

Total Tax: \$99.42 Invoiced Total: \$4,211.08

Payment Method

COD